DEANNA PIANELLA

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801 Frankfort Street
Frankfort NY 13340

PROFILE

Highly organized, motivated, 5+ year's of customer service; highly energetic and very outgoing. Detail- oriented, handles multiple responsibilities simultaneously while providing exceptional customer service. Professionally equipped with a positive attitude and the drive to succeed and evolve. Able to learn any concept rather quickly. Great with computers and communication.

EXPERIENCE

Customer Service Representative — April 2019-June 2019

Bank of America- Answered phone calls and assisted customers with sales of credit cards for bank of America.

Pos Coordinator — July 2018- March 2019

Brooklyn Brewery- Filled customer's orders, completed paperwork and computer work for the inventory, communicated with vendors and customers and utilized the fork lift.

PSE — OCTOBER 2017- JULY 2018

USPS- Moved and sorted mail

Overnight Stock & Supply — February 2016- July 2016

Walmart- Stocked the shelves and helped customers

Photographer- "College Schedule" July 2019 - August 2021-Present

Drive from shoot to shoot, interacting with the students and helping them look presentable for traditional composite photos.

EDUCATION

MVCC — General Studies(in progress)
R.I.T- Computer Engineering(in progress)

SKILLS

Powerpoint, Word, Excel, Customer Service, Strong written/ verbal communication, comfortable with physical labor, ability to multi-task. Very determined and loyal as a 2nd Degree Black Belt(aka Sensi)

REFERENCES

Autumn Ortiz- Known- 4+ yrs , 3152359509 (Past Co-Worker)

Brandee Jones- Known 10+yrs, 3158685893 (Past Co-Worker)

Veronica Pfeiffer - Known 3+yrs, 1(607)4341701 (Past Co-Worker)